

Frequently Asked Questions

How much does this program cost?

The program is free of charge thanks to generous financial and programmatic support from The Character Lab, the Bezos Family Foundation, and the Raikes Foundation.

How do I know my school qualifies for the program?

Growth Mindset for 9th Graders is open to high schools in the US.

Can this program be administered to students who are not in 9th grade?

No, in order to make the program as effective as possible for 9th graders, we've included customizations that would make it inappropriate for students who are not in that grade level.

Is there a minimum or maximum number of students that must participate?

There are no strict limits; however, we encourage colleges to enroll as many students as possible. The reports provided back to colleges will be richer and more meaningful if there are more data.

Do we need IRB approval to participate in this program?

IRB approval should not be required for this project because it is quality improvement effort. That is, PERTS will provide services to participating colleges to help them improve student outcomes and/or instructional practices.

What type of data will PERTS be collecting and why?

In a nutshell, we are collecting students' survey responses and unique identifiers so that we can help colleges accurately track students' participation and assess implementation fidelity and impact. Once identifiable data are no longer needed for these purposes, they will be destroyed unless we get explicit permission from your college. We will not share any identifiable data with anyone besides authorized users at your college and individuals on the PERTS staff who must have access to such data (unless we're required by law to do so).

Do we have to provide PERTS with follow-up data?

We will not be collecting longitudinal survey responses, follow-up grades, or persistence tracking data.

After I've created a user account, how do I sign back into my Dashboard?

You can sign back in to your Dashboard at perts.net/ninth-grade-mindset or by going directly to perts.net/login.

What are requirements for faculty/staff running the program with students in their classrooms?

The program liaison will send facilitators the instructions for running the program in their classrooms. On the day of the program, facilitators will read students instructions for participation from a provided script. Students complete the two 30-minute modules 1-4 weeks apart.

How should I describe this program to students?

The Facilitator Instructions provide specific instructions about how to describe the program to students. It is important to follow them closely because mindset programs become less effective if they are described as interventions intended to help students (see Yeager et al., 2016b). For example, describing the program as an intervention intended to help students can cause students to become defensive and to view participation as stigmatizing. This prevents the internalization that is critical for the program's success. Instead, you can describe the program as a way to better understand how students learn and what schools can do to make school a better place for them.

Where is my participation code?

Your participation code is located in the Facilitator Instructions on your [Dashboard](#).

Does the student have to complete the program in one sitting?

Although we recommend completing the program in one sitting, the student can continue participation by signing back into the program using the same login method they used previously.

What if I have other questions?

You can always email us at support@perts.net. If you need technical support, visit the Troubleshooting section in the Facilitator Instructions.